

PRIVACY POLICY

1. We, NeoGrowth Credit Pvt Ltd are the sole owners of the information collected on our website. We acknowledge and accept that the personal details that you impart to us, is to be kept in strict confidentiality. We shall use this information only in the manner which would be beneficial to our customers. We consider our relationship with you as invaluable and strive to respect and safeguard your right to privacy.
2. We shall protect the personal details received from you with the same degree of care, but no less than a reasonable degree of care, to prevent the unauthorized use, dissemination, or publication of these information as we protect our own confidential information of a like nature. The information we collect is limited to information provided by you on applications or other web forms, which can include name and business name, contact information, demographic information such as business location, etc. The information gathered is needed to help us understand your needs and to provide you with excellent customer service, for internal record keeping, to improve our products, services and customer satisfaction. We do not compromise with the security of such information at any level and our only concern is dealing with you on a customer basis. We implement a variety of security measures to prevent unauthorised access and maintain the safety of your personal information when you enter, submit, or access the same. The personal information you provide to us will be retained for minimum one year or such period as may be statutorily required.
3. We shall use the personal information to improve our service to you and to keep you updated about our new product or information that may be of interest to you. The information collected from you would be used in the right spirit and context in which it is intended to be used. Your information would be used by us to process your request and to carry out the settlements of your obligations.
4. We would ensure that we collect personal information only to the extent it is necessary to administer our services in the best possible manner and what is required under the various regulations of Indian Laws. To ensure high quality services and high degree of value addition to you, we may combine the information given by you on the web or through other channels.
5. Under certain circumstances we may be required to share the information given by you with the third parties, where we feel they can contribute to add value and improve the quality of services imparted by us to you. We would also impart your personal information wherever it is required to be disclosed under law to any of the governmental

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agency or regulatory bodies. We ensure that the personal information given to us by you on the web is placed in the secured portion of our web-site.

6. Some relevant external links may be provided on our website but we express having no control over the privacy standards of such sites. Therefore, we cannot be responsible for the protection of any information disclosure on such sites. You should exercise caution and look at the privacy statement applicable to the website in question.
7. To enable us serve you better, it is necessary that your personal information available with us is updated and accurate. Our web-site enables you to update your personal information. You can also send us an e-mail at Customer Service and we shall ensure that your information is updated and protected from any misuse or unauthorised revelation.
8. Please [contact us](#) directly with any questions or comments you may have.